



6,945

↑ 220 (6,725)

Total number of calls to surgery:



4,129

↑ 13 (4,116)

Items issued via prescription:



597

↑ 17 (580)

Referrals Made:



552

↓ -1,126 (1,678)

Administrative Communications Issued (letters/emails):



901

↑ 740 (161)

Text Messages Sent and Received:



1,797

↑ 1,177 (620)

Total digital requests submitted to practice:



7,610

↓ -1,739 (9,349)

Appointments - Total:



7,240 (95.138%)

↓ -1,603 (8,843)

Appointments - Seen:



370 (4.862%)

↓ -136 (506)

Appointments - DNA: