

Four Elms Medical Centre July 2024

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6,529

↓ -230 (6,759)

Total number of calls to surgery:



4,181

↑ 77 (4,104)

Items issued via prescription:



662

↑ 110 (552)

Referrals Made:



1,645

↑ 1,145 (500)

Administrative Communications Issued (letters/emails):



216

↑ 2 (214)

Text Messages Sent and Received:



628

↓ -813 (1,441)

Total digital requests submitted to practice:



8,694

↑ 1,134 (7,560)

Appointments - Total:



8,242 (94.801%)

↑ 1,113 (7,129)

Appointments - Seen:



452 (5.199%)

↑ 21 (431)

Appointments - DNA: