



**6,884**

↓ -68 (6,952)

Total number of calls to surgery:



**4,207**

↑ 228 (3,979)

Items issued via prescription:



**571**

↑ 102 (469)

Referrals Made:



**534**

↑ 27 (507)

Administrative Communications Issued (letters/emails):



**1,555**

↑ 1,359 (196)

Text Messages Sent and Received:



**209**

↓ -1,281 (1,490)

Total digital requests submitted to practice:



**8,133**

↑ 496 (7,637)

Appointments - Total:



**7,699 (94.664%)**

↑ 488 (7,211)

Appointments - Seen:



**434 (5.336%)**

↑ 8 (426)

Appointments - DNA: