



**6,952**

↓ -39 (6,991)

Total number of calls to surgery:



**3,979**

↓ -42 (4,021)

Items issued via prescription:



**469**

↓ -25 (494)

Referrals Made:



**507**

↓ -1 (508)

Administrative Communications Issued (letters/emails):



**196**

↑ 9 (187)

Text Messages Sent and Received:



**1,490**

↓ -35 (1,525)

Total digital requests submitted to practice:



**7,637**

↓ -474 (8,111)

Appointments - Total:



**7,211 (94.422%)**

↓ -445 (7,656)

Appointments - Seen:



**426 (5.578%)**

↓ -29 (455)

Appointments - DNA: