



6,991

↓ -295 (7,286)

Total number of calls to surgery:



494

↓ -25 (519)

Referrals Made:



204

↓ -14 (218)

Fit Notes Issued:



508

↑ 37 (471)

Administrative Communications Issued (letters/emails):



187

↓ -120 (307)

Text Messages Sent and Received:



1,525

↓ -117 (1,642)

Total digital requests submitted to practice:



8,111

↓ -322 (8,433)

Appointments - Total:



7,656 (94.39%)

↓ -298 (7,954)

Appointments - Seen:



455 (5.61%)

↓ -24 (479)

Appointments - DNA: