



7,286

↑ 1,724 (5,562)

Total number of calls to surgery:



4,131

↑ 105 (4,026)

Items issued via prescription:



519

↑ 135 (384)

Referrals Made:



471

↓ -1,129 (1,600)

Administrative Communications Issued (letters/emails):



307

↑ 183 (124)

Text Messages Sent and Received:



1,642

↓ -38 (1,680)

Total digital requests submitted to practice:



8,433

↑ 1,897 (6,536)

Appointments - Total:



7,954 (94.32%)

↑ 1,862 (6,092)

Appointments - Seen:



479 (5.68%)

↑ 35 (444)

Appointments - DNA: